



Patients:

1. What is SERVE-HF?

SERVE-HF is a multinational, multicenter, randomized controlled Phase IV study designed to assess whether treatment of moderate to severe predominant central sleep apnea with adaptive servo-ventilation (ASV) therapy, in addition to optimized medical care, could reduce mortality and morbidity in patients with symptomatic chronic heart failure with reduced ejection fraction (Left Ventricular Ejection Fraction [LVEF] \leq 45%).

2. What was found in the SERVE-HF study?

SERVE-HF did not show any benefit for ASV therapy for those patients in the study, and also identified increased risk of cardiovascular death for those people in the study with symptomatic chronic heart failure and central sleep apnea.

3. Who is at risk?

- Only people with symptomatic chronic heart failure and central sleep apnea were included in the clinical study leading to this safety notice.
- If you're using an ASV device, we recommend that you contact your doctor immediately to discuss the most appropriate course of action given your situation.
- According to the study results, if you have been diagnosed with chronic heart failure and central sleep apnea, there is an increased risk of cardiovascular death. We recommend you speak with your doctor right away.

4. Are the devices malfunctioning?

No. There has been no malfunction or technical fault observed with ResMed's ASV devices; they operate correctly to treat central sleep apnea.

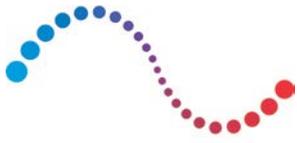
5. What if I use a CPAP or APAP device?

- CPAP and APAP are used to treat obstructive sleep apnea.
- The patients in the study had moderate to severe predominant central sleep apnea.
- The study and this warning do not apply to ResMed CPAP or APAP devices.
- This particular warning only applies to a specific therapy called ASV, and only to people with symptomatic chronic heart failure and central sleep apnea.
- If you are unsure if your device is an ASV (or affected) device, you can find out by calling your country-specific hotline below.

Country	Hotline #
United States	1-800-478-9010
France	0805408804
UK	0800 917 9411
Ireland	



Germany	0800 2770400
Austria	+49 89 9901 0565
Sweden	+46 8477 10 00
Switzerland	0800 00 25 00
Norway	+47 800 33 100
Finland	+358 45 77310405
Italy	+39 344 0488702
Spain	+33426100349
Portugal	+33805408804
Czech Republic	+420 244 471 299
Poland	+48 22 121 6423
Netherlands	+441235 437580
Belgium	+33805408804 (Fr) +441235 437580 (NL + ENG)
Luxemburg	+33805408804 (Fr) +441235 437580 (NL + ENG)
India	+91 9958030808
Australia New Zealand	Australia: 1800 647 259 New Zealand: 0800 737 635
Singapore	+65 9128-8850
Malaysia	+60 16-688-5271
Thailand	+66 89-494-3020
China	China hotline 400 810 6016 (toll free) Taiwan hotline +886 2 25568707



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