ResMed

sleepvantage
your sleep community

Become a VIP today...

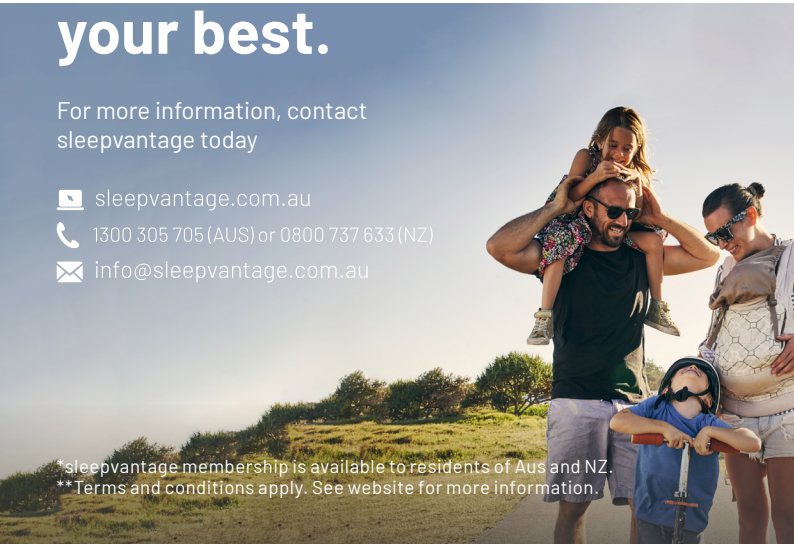
Join sleepvantage and be treated to a range of exclusive member benefits.*

- **Extended warranty****
  50% warranty extension on ResMed products.
- **Stay informed**
  Access to a range of educational articles and videos.
- **Feel supported**
  Access to our friendly product support line.
- **Get special offers**
  Be part of exciting promotions and special offers.

Awaken your best.

For more information, contact sleepvantage today

sleepvantage.com.au
1300 305 705 (AUS) or 0800 737 633 (NZ)
info@sleepvantage.com.au



*sleepvantage membership is available to residents of Aus and NZ.
**Terms and conditions apply. See website for more information.

Join sleepvantage to receive your membership warranty

Simply join sleepvantage and register your product and we will extend the standard manufacturer's warranty of your ResMed product by 50%.

For example:

	ResMed therapy machines	ResMed humidifiers	ResMed masks and accessories
ResMed's standard manufacturer's warranty	2 YEARS WARRANTY	1 YEAR WARRANTY	90 DAYS WARRANTY
	+	+	+
sleepvantage's membership warranty	EXTENDED 1 YEAR WARRANTY	EXTENDED 6 MONTHS WARRANTY	EXTENDED 45 DAYS WARRANTY
Total Warranty	3 years	18 months	135 days

For more information, contact the sleepvantage team

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info@sleepvantage.com.au

sleepvantage is a member support program brought to you by ResMed

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Warranty information for Australian consumers

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

In addition to your rights and remedies under Australian Consumer Law (and any other applicable law), ResMed Pty Ltd ABN 30 003 765 142 of 1 Elizabeth Macarthur Drive, Bella Vista NSW 2153, (ResMed) warrants that your ResMed product will be free from defects in material and workmanship from the date of purchase for the period specified below:

Product	Warranty Period
Consumables: • AirTouch™ Ultra Soft™ memory foam cushion • AcuCare™ series	7 days
• Mask systems (including mask frame, cushion, headgear and tubing) – excluding Consumables • Accessories – excluding Consumables • Flex-type finger pulse sensors • Humidifier water tubs (non-reusable)	90 days
• Batteries for use in ResMed internal and external battery systems	6 months
• Clip-type finger pulse sensors • CPAP and bilevel device data modules • DC/DC Converters • Oximeters and CPAP and bilevel device oximeter adapters • Humidifiers and humidifier water tubs (reusable) • Titration control devices	1 year
• CPAP, bilevel and ventilation devices (including external power supply units and excluding humidifier tubs) • Battery accessories (including but not limited to DC cable, PSU adapter and coupler kit) • Portable diagnostic/screening devices	2 years

To make a claim under this warranty you should contact the ResMed Authorised Dealer from which you purchased your ResMed product or contact sleepvantage via phone 1300 305 705 (AUS), 0800 737 633 (NZ) or email: info@sleepvantage.com.au. All claims under this warranty must be accompanied by your original receipt.

You will then need to deliver the ResMed product you claim is defective to the ResMed Authorised Dealer from which you purchased your ResMed product or your closest ResMed Authorised Dealer at your expense. A similar product will normally be lent to you by your ResMed Authorised Dealer while your product is assessed.

The product you claim as defective must be delivered from the ResMed Authorised Dealer to the ResMed Service Centre within the relevant warranty period referred to above. ResMed will not be responsible for the cost of the transport of your ResMed product to the ResMed Service Centre. You must pay any necessary costs to the ResMed Authorised Dealer. If ResMed determines that your warranty claim is valid, we will return the repaired product, or a replacement product, to your ResMed Authorised Dealer at ResMed's expense. If ResMed determines that your warranty claim is valid you may claim any reasonable expenses you have incurred in making the claim by contacting sleepvantage via phone 1300 305 705 (AUS), 0800 737 633 (NZ), email: info@sleepvantage.com.au or posting to us at 1 Elizabeth Macarthur Drive, Bella Vista, NSW 2153 a claim in writing attaching original receipts for the expenses claimed. If ResMed determines that your warranty claim is not valid, we will notify your ResMed Authorised Dealer by providing a quotation of the cost of repair which may include cost of transport of returning your ResMed product back to your ResMed Authorised Dealer. Your ResMed Authorised Dealer will then contact you and you will have the option of taking up the quotation offer, valid for 30 days, or have your product returned unrepaired to your ResMed Authorised Dealer at ResMed's expense.

This limited warranty is only available to the initial consumer. It is not transferable.

This limited warranty does not cover: a) any damage caused as a result of improper use, abuse, modification or alteration of the product; b) repairs carried out by any service organisation that has not been expressly authorised by ResMed to perform such repairs; c) any damage or contamination due to cigarette, pipe, cigar or other smoke and d) any damage caused by exposure to ozone, activated oxygen or other gasses.

This limited warranty is void on product sold, or resold, outside the region of original purchase. Limited warranty claims on defective product must be made by the initial consumer at the point of purchase or through sleepvantage as specified above.

ResMed shall not be responsible for any incidental or consequential damages claimed to have resulted from the sale, installation or use of any ResMed product.

This warranty gives you specific legal rights. For further information on your warranty rights, contact your local ResMed Authorised Dealer or ResMed office.

If you are provided with a replacement or repaired product, the warranty continues to apply to the replacement or repaired device but does not continue beyond the original warranty period referred to on the previous page.

Visit ResMed.com for the latest information on ResMed's Limited Warranty.

If you have any questions or would like the address of your nearest ResMed Authorised Dealer, please contact our friendly sleepvantage team.

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