



ResMed 30 Day Money Back Guarantee

Terms and conditions

1. ResMed Asia Pacific ABN 86 070 076 470 of 1 Elizabeth Macarthur Drive, Bella Vista NSW 2153 (**ResMed sleepvantage**) offers a 30 Day Money Back Guarantee to customers who are not completely satisfied with their new ResMed product(s), purchased from a ResMed Authorised Dealer between 1 May 2020 and 31 December 2020, subject to these terms and conditions (**Offer**).
2. Under the Offer, if a customer who purchases ResMed product(s) set out in the table in paragraph 3 from a ResMed Authorised Dealer is not completely satisfied, they may return the item(s) to the ResMed Authorised Dealer where they purchased the ResMed product(s), at their expense, for a full refund to the value of the original cost of the returned item(s), provided:
 - a) the customer contacted the ResMed Authorised Dealer if they experienced any issues for support and possible solutions;
 - b) all components of the ResMed product(s) is returned within 30 days of purchase;
 - c) the device has been set up by a CPAP Clinician/Specialist;
 - d) there is no damage as a result of improper use or contamination due to cigarette, pipe, cigar or other smoke;
 - e) the customer has provided the ResMed Authorised Dealer with proof of purchase for the returned ResMed product(s); and
 - f) the customer is a member of ResMed sleepvantage.

If the customer is not already a ResMed sleepvantage member, membership is free of charge and the customer can contact 1300 305 705 (AUS) or 0800 737 633 (NZ) anytime between 8am and 6pm AEST or sign up online at www.sleepvantage.com.au/register

3. The Offer:
 - a) applies only to the ResMed products set out in the table below:

| Product Code | Description |
|--------------|--|
| | ResMed devices and selected accessories |
| 37460 | AirSense 10 Elite 4G |
| 37457 | AirSense 10 AutoSet 4G |
| 37458 | AirSense 10 AutoSet for Her 4G |
| 37459 | AirCurve 10 CS PaceWave 4G |
| 380061 | AirMini Bedside Starter Kit: AirFit F30 SML |
| 380062 | AirMini Bedside Starter Kit: AirFit F30 MED |
| 380052 | AirMini Bedside Starter Kit: AirTouch F20 SML* |



| | |
|--------|---|
| 380053 | AirMini Bedside Starter Kit: AirTouch F20 MED* |
| 380054 | AirMini Bedside Starter Kit: AirTouch F20 LGE* |
| 380015 | AirMini Bedside Starter Kit: AirFit F20 SML |
| 380016 | AirMini Bedside Starter Kit: AirFit F20 MED |
| 380017 | AirMini Bedside Starter Kit: AirFit F20 LGE |
| 380018 | AirMini Bedside Starter Kit: AirFit F20 for Her SML |
| 380019 | AirMini Bedside Starter Kit: AirFit F20 for Her MED |
| 380020 | AirMini Bedside Starter Kit: AirFit N20 for Her SML |
| 380021 | AirMini Bedside Starter Kit: AirFit N20 MED |
| 380022 | AirMini Bedside Starter Kit: AirFit N20 LGE |
| 380055 | AirMini Bedside Starter Kit: AirFit N20 Classic SML |
| 380056 | AirMini Bedside Starter Kit: AirFit N20 Classic MED |
| 380057 | AirMini Bedside Starter Kit: AirFit N20 Classic LGE |
| 380023 | AirMini Bedside Starter Kit: AirFit P10 |
| 38140 | AirMini (device only) |
| 38825 | F20/F30 AirMini Setup Pack |
| 38823 | N20 AirMini Setup Pack |
| 38843 | F20/F30 Connector for AirMini |
| 38844 | N20 Connector for AirMini |
| 38822 | AirMini Tubing |
| | AirFit Masks |
| 38824 | AirFit P10 AirMini Mask Pack |
| 63875 | AirFit P30i: Standard |
| 63876 | AirFit P30i: Small |
| 62904 | AirFit P10 |
| 62914 | AirFit P10 for Her |
| 63520 | AirFit N20 for Her: Small |
| 63521 | AirFit N20: Medium |
| 63522 | AirFit N20: Large |
| 63723 | AirFit N20 Classic: Small |
| 63724 | AirFit N20 Classic: Medium |
| 63725 | AirFit N20 Classic: Large |
| 63825 | AirFit N30i: Standard |
| 63826 | AirFit N30i: Small |
| 64206 | AirFit N30 |
| 63336 | AirFit F30i: S/SML |
| 63337 | AirFit F30i: S/STD |
| 63338 | AirFit F30i: M/STD |
| 63339 | AirFit F30i: W/STD |
| 63340 | AirFit F30i: M/LGE |
| 64126 | AirFit F30: Small |
| 64127 | AirFit F30: Medium |
| 63430 | AirFit F20: Small |
| 63431 | AirFit F20: Medium |
| 63432 | AirFit F20: Large |
| 63433 | AirFit F20 for Her: Small |



| | |
|-------|----------------------------|
| 63434 | AirFit F20 for Her: Medium |
|-------|----------------------------|

* If the customer purchases the AirMini Bedside AirTouch F20 Starter Kit, and is not satisfied with the AirTouch F20 UltraSoft™ memory foam cushion, they can convert to the AirFit F20 InfinitySeal™ silicone cushion under the AirTouch F20 14 Day Cushion Replacement Guarantee Offer. See AirTouch F20 14 Day Cushion Replacement Guarantee Offer terms and conditions for further details.

- b) is not valid with any other ResMed sleepvantage offer;
- c) excludes products that are part of ResMed Therapy Plans;
- d) is open to Australian and New Zealand residents aged 18 years or over only; and
- e) is limited to one device and one mask refund per customer within a one-year period.